

Business Growth Opportunities

For Restaurants/Bars & Night Clubs

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<u>Agenda</u>

In 15-20 minutes we will cover...

- **1. Outcome:** Maximizing the number of customers at phusion events
- 2. Purpose: Enhance your revenues via an increase in customer retention and overall customer headcount at phusion events
- **3. Action:** We invite you to review six opportunities to generate revenue by leveraging phusion's resources and experience

Offer Time-Limit Inducements

• Question:

What if there was a way to create a sense of urgency to convince customers to re-purchase easily in 30 minutes or less?

• Opportunity:

phusion announces a house-discount for alcohol for a limited time span.

• Example:

All Sapporo beer is now half price from 8pm-8:30pm

• Suggestion:

Use units of sale (beer) at the lowest cost to the business and/or highest successful contribution margin (markup) for this opportunity

Create Event Themes

• Question:

What if there were additional compelling reasons for new customers to buy?

• Opportunity:

Create holiday/vacation experiences in the mind of the customer through exploiting the senses. Use existing holidays as themes or create new ones.

• Examples:

Existing Holidays - Valentines Day, St. Patrick's Day, Xmas, Family Day, Mother's/Father's Day, New Year's Eve

Create Themes - First[/]Last Day and/or Night of Summer, Winter & Summer Solstices, Halloween Costume Parties, Appropriate Ethnic Holidays, Canada Day, Night-Time Swimsuit Fashion Shows

• Suggestion:

Branded taglines for each event theme are created eg. 'phusion's Halloween Fright Night!'

Leverage Audience-Engagement

• Question:

Would our existing customers bring new customers if we offered an opportunity to give them more value than they normally would expect?

- Opportunities:
- 1. Professional Salsa Dance lessons
- 2. Pro Dance performances/competitions in Latin styles, Belly Dance, and Modern Breakdance (winners governed by audience applause)
- 3. Audience Lottery Prize give-away

Distribute Collateral

• Question:

What if there was a way to remind customers of the experience they just had while preparing them to attend the next event?

• Opportunity:

Advertising future phusion events, using the current event

Create a process for your staff to proactively canvas cars in the local parking lot with a 'Thank You for Attending Note' branding future events using advertisements, coupons, event flyers, or business cards while phusion is performing

Set a Standard Upsell Process w/ Staff

• Question:

What if each staff member knew WHEN and how often to offer customer re-consumption while phusion is performing?

• Opportunity:

If not already in practice, train staff to offer each customer re-consumption (perhaps with an inducement) every 30-45 minutes or 3-4x per visit

Leverage www.phusionband.com

• Question:

What if the phusion helped to advertise your business 24/7?

• Opportunity:

We can upload your business ads to our website, as a link to your company website.

Email your business logo and/or events advertisements as a jPEG or GIF image file to: info@phusionband.com

Any Questions?

Do you think your business might benefit from any of these opportunities?

If so, phusion can assist you with implementation.

<u>Our Business Mindset</u>

We are successful, when you are successful.



Thank You

For reading through this presentation

For video samples please visit: <u>www.phusionband.com</u>

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